

FIG. 2

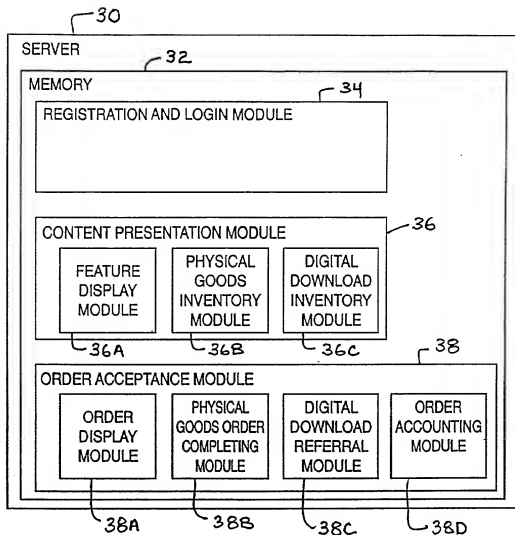


FIG. 3



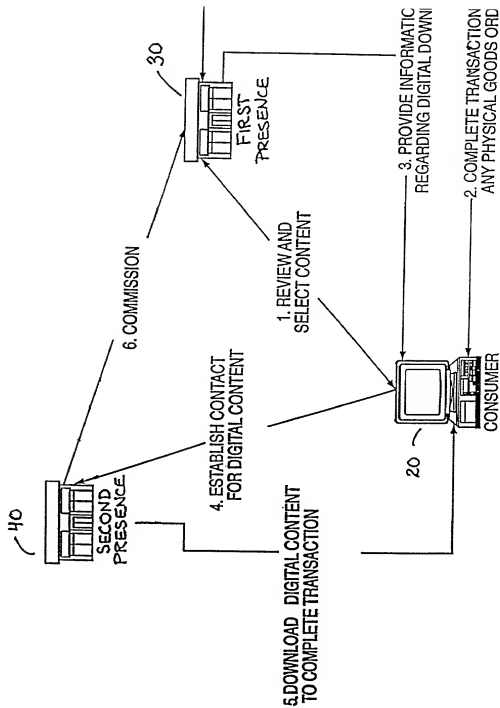


FIG. 5

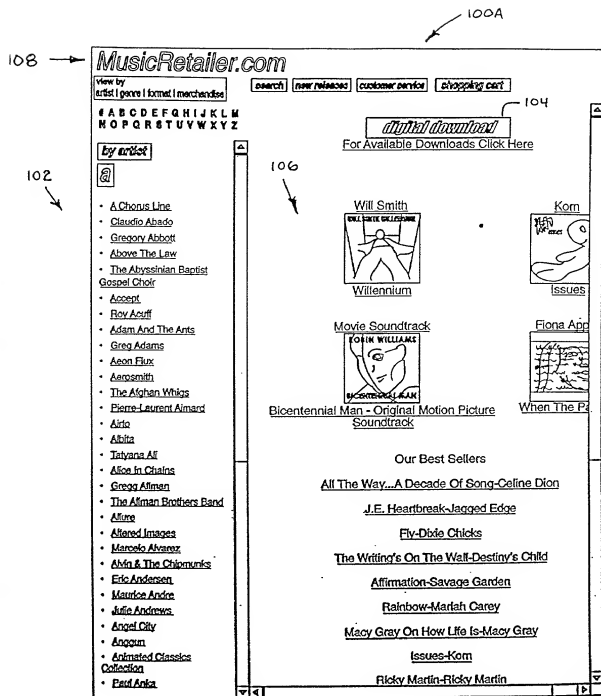


FIG. 6A

MusicRetailer.com

View by  
artist | genre | format | merchandise

search

new releases

customer service

shopping cart

A B C D E F G H I J K L M  
N O P Q R S T U V W X Y Z

by artist

h

- Andreas Haefliger
- Hartmut Haenchen
- Nina Hagen
- Merle Haggard
- Hilary Hahn
- Taro Hakase
- Daryl Hall
- Jim Hall
- Herbie Hancock
- Hancock, Herbie, & Corea, Chick
- Frederic Hand
- Hanol Rocks
- Happily Ever After
- Tim Hardin
- Mary Cleere Haren
- Harlem World
- Alvin Youngblood Hart
- Dan Hartman
- CD Hawkins
- Screamin' Jay Hawkins
- Sophie B. Hawkins
- Tramaune Hawkins
- Charles G. Hayes
- Isaac Hayes
- Wade Hayes
- Headswim
- Heart
- Heatwave
- Fletcher Henderson & His Orchestra
- HERBERT VON KARAJAN/MUTE

## Lauryn Hill

### Everything Is Everything

*digital download*  
RUFFHOUSE JV



Lauryn Hill

Everything Is Everything

Click on a price to order.

CD Single  
Digital Download  
(1 Track Only)

Special Offer

other titles by this artist  
Track Listing

2 selections on 1  
CD Single.

Everything Is  
Everything  
Ex-Factor

3:56  
4:37

DOWNLOAD

Special  
Introductory Offer  
\$2.49

Your cart has 1 item

120

106

112

114

110

116

118

FIG. 6B

100C

**MusicRetailer.com**

View by  
artist | genre | format | merchandise

[search](#) [new releases](#) [customer service](#) [shopping cart](#)

**Pearl Jam** Your cart has 2 items

**Yield**  
EPIC RECORDS

120

Click on a price to order.

Vinyl 122  
CD  
Cassette  
Mini Disc

123  
Other titles by this artist  
Track Listing

Given To Fly 126

128

Produced by Brendan O'Brien and Pearl Jam, and engineered by Nick DiDia, Yield was recorded in Seattle and Atlanta. The album contains 13 songs including "Brain of J," "Do The Evolution," "Pilate," "Faithful," "No Way," "All Those Yesterdays" and "Given To Fly."

14 selections on 1 CD.

Brain Of J. 2:59  
Faithful 4:18  
No Way 4:19  
Given To Fly 4:01  
Wishlist 3:26  
Pilate 3:00  
Do The Evolution 3:54  
Red Bar 1:06  
Mfc 2:28  
Low Light 3:46  
In Hiding 5:00  
Push Me, Pull Me 2:28  
All Those Yesterdays 4:02

124

106

by artist

P

- P.Y.T.
- Michael Pabst
- Patti Page
- Eduardo Paniagua
- Leon Parker
- Andrew Parker
- Dolly Parton
- Jaco Pastorius
- Mandy Patinkin
- Patra
- Sandi Patty
- Billy Paul
- Les Paul
- Luciano Pavarotti
- Johnny Paycheck
- Peach Union
- Peaches & Herb
- Pearl Jam
- Paco Peña
- Michael Penn
- M People
- Murray Perahia
- Itzhak Perlman
- Joe Perry
- Steve Perry
- Joe Pesci
- Petra
- The Philadelphia Brass
- Ensemble
- Jill Phillips
- The Philosopher Kings
- Chonda Pierce
- Pink Floyd

FIG. 6C



00836633-072201

1000

**MusicRetailer.com**  
 view by  
 artist | genre | format | merchandise

search
 new releases
 customer service
 shopping cart

# A B C D E F G H I J K L M  
 N O P Q R S T U V W X Y Z

by artist  
 P

• P.Y.T.  
 • Michael Pabst  
 • Patti Page  
 • Eduardo Paniaqua  
 • Leon Parker  
 • Andrew Parker  
 • Dolly Parton  
 • Jaco Pastorius  
 • Mandy Patinkin  
 • Patra  
 • Sandi Patty  
 • Billy Paul  
 • Les Paul  
 • Luciano Pavarotti  
 • Johnny Paycheck  
 • Peach Union  
 • Peaches & Herb  
 • Pearl Jam  
 • Poco Peñin  
 • Michael Penn  
 • M People  
 • Murray Perahia  
 • Irwin Pridman  
 • Joe Perry  
 • Steve Perry  
 • Joe Peed  
 • Petra  
 • The Philadelphia Brass  
 Ensemble  
 • Jill Phillips  
 • The Philosopher Kings  
 • Ghonda Ploro  
 • Pink Floyd

your current order for physical goods is as follows:  

product ID	item	price	quantity	subtotal
68164EK	Yield	\$14.98	1	\$14.98

  
 your current order for downloads is as follows:  

product ID	item	price	quantity	subtotal
06639USSM18	Everything is Everything	\$2.49	1	\$2.49

  
 To change an item's quantity, edit the number and press "Update Order". [       ]  
 update order    clear all    [ submit order ]

The total charges for your downloads are \$2.49. After confirming your physical goods purchase, you will be instructed to complete your download transaction

Shipments made within the U.S. only

4 12

FIG. 6D

MusicRetailer.com [customer service](#) [shopping cart](#) [continue shopping](#)

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" button to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS .

#### Order Summary

<u>charges</u>	<u>total</u>
Physical goods Total:	\$14.98
Tax:	\$0.90
Shipping:	\$2.99
<b>Physical goods sub Total:</b>	<b>\$18.87</b>
Download sub Total:	\$2.49
Plus Applicable Sales Tax:	
<b>Download Total:</b>	<b>\$2.49</b>
<b>Sub Total:</b>	<b>\$21.51</b>

#### Credit Card Information

Name:

Number:

Type:

Exp:

#### Billing Address

First Name:

Last Name:

Phone:

Street:

Apt:

City:

State:  Zip:

[ submit order ]

FIG 6E

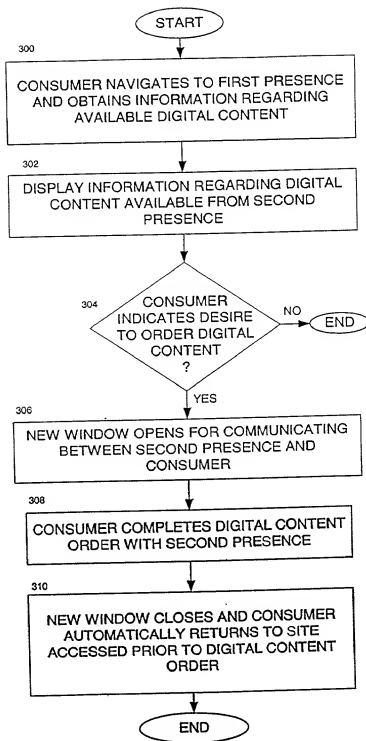


FIG. 7

202 → **SONY MUSIC**

200A

**downloads**

**1 registration**

**1 2 3 4 HELP**

### Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

#### Please Note:

Your credit card has not yet been charged for your music downloads.  
If you have any questions about downloading music, click here for FAQ's.

#### DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

##### NEW SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Your Name:   
 Email:   
 US Zip Code:   
 Password:   
 Passwords must be at least 6 characters.  
 Re-enter Password:

##### RETURNING SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Email/ User ID:   
 Password:

FIG. 8A

00036633-072201  
100270-0099000

SONY MUSIC

## 2 billing information

Your order reference number is 7223750.  
You have selected the following music downloads:

downloads

1 2 3 4 HELP



Please print this page by clicking the printer icons, or write down your order reference number so that we may better serve you.

208

artist	title	cost
Laurn Hill	Everything Is Everything	\$2.49
I would like to receive more information on this artist. <input type="checkbox"/>		Sub-Total \$2.49
		Sales Tax \$0.00
		Grand Total \$2.49

210

### BILLING INFORMATION

To receive your music downloads all required (\*) fields must be completed.

### Please Note

Your credit card has not yet been charged for your music downloads.

Credit Card: ☒ ☐ ☐

Name on Card: \*

Card Number: \*

Expiration: 01 2000 \*

Address: \*

City: \*

State: Alabama \*

U.S. Zip Code: \*\*\*\*\* \*



This site uses the industry wide security feature called Secure Sockets Layer protocol ("SSL") in order to further protect your credit card and personal information between your browser and our server.

214

Next

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

FIG. 8B

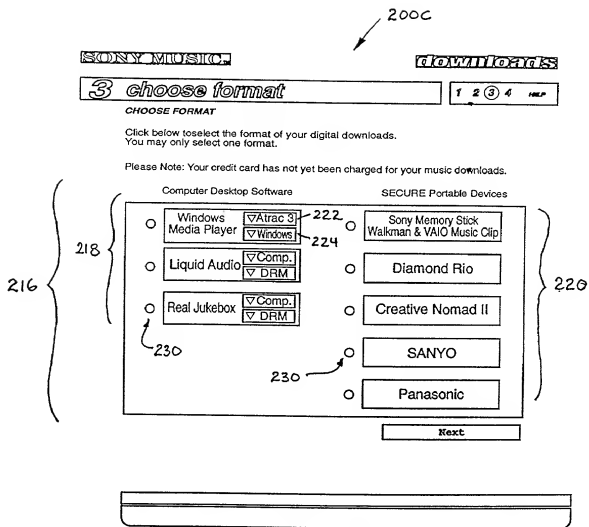


FIG. 8C



2000

SONY MUSIC

downloads

3 choose format

1 2 ③ 4 HELP

You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed.  
You can download the latest versions of each by clicking the link below.

[Windows Media Player and ATRAC3 for Internet Explorer](#)

Once you finish with the installation, click the continue button.

Continue

234



FIG. 8E



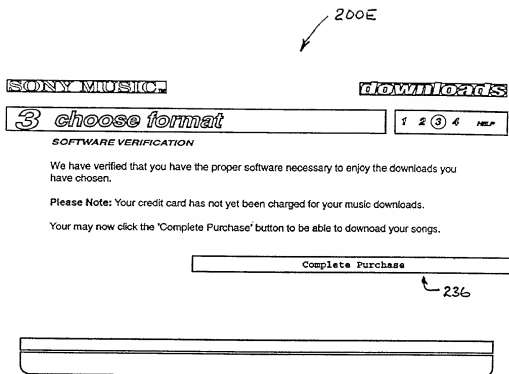


FIG. 8F

200F

SONY MUSIC.

downloads

# 4. download songs

1 2 3 4 HELP

## DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist	title	time	file size	
Lauryn Hill	Everything Is Everything	3:56	3.88 MB	<a href="#">Download Song</a>

238

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

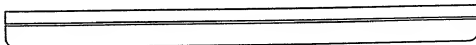


FIG. 8G